



Stay healthy while travelling

Safety & hygiene recommendations

We are delighted to welcome you back to our hotels. We would like to inform you about the safety & hygiene precautions we are taking in reference to the Coronavirus (COVID-19). We continue to monitor the situation according to the policy of the National Institute for Health and the Environment (RIVM). For your own safety, please inform yourself carefully.



Before and during your arrival

- In case you have health problems (such as coughing or fever) you will be asked to stay home.
- We provide the possibility to disinfect your hands, immediately upon entrance to the hotel.
- Throughout the hotel you will find clear routing instructions to ensure enough distance is kept between you and fellow guests.
- We provide clear instructions at the entrance and throughout the (various) hotel (departments) informing you about the measures taken during your stay.



Check-in & check-out

- Check-in is possible from 15:00 h and check-out until 12:00 h.
- Our staff does not shake hands and works behind plexiglass.
- Footsteps indicate where to stand in order to keep 1.5-meter distance.
- You will be asked a set of control questions upon registration at the check in.
- During registration we will inform you about all preventive measures taken throughout the hotel and about the hygiene measures taken in our guest rooms.
- We inform you about the availability of local hotel facilities (restaurant, swimming pool) during check-in.
- We provide the possibility for cashless payments only. Our pin-terminals are disinfected frequently.
- Invoices are sent to your email address and can be printed on request.
- We kindly ask you to use our express check-out service to prevent traffic in our public areas.
- All our reception desks are cleaned frequently and equipped with disinfection tools.



Public areas

- Always follow the routing instructions (black and red arrows) through the hotel.
- We advise you to use the stairs when possible, in order to prevent elevator traffic.
- There is a maximum occupancy for all elevators, depending on the surface.
- In our elevators, footsteps indicate where to stand in order to keep 1.5-meter distance.
- Luggage rooms are temporarily self-serviced.
- Public areas are cleaned frequently and we disinfect all critical touch points.
- Our elevators and public areas are equipped with disinfection tools.



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Food & Beverage

- Our F&B areas are available in such a way that we maintain the 1.5-meter distance rule.
- Our breakfast offerings are served in such a way that contamination risks are at a minimum.
- All restaurant guests will be asked for health problems such as coughing or fever twice; when the reservation is made and when guests enter the restaurant.
- All guests are mandatory to wear gloves during the breakfast. Gloves are provided at the counter.
- Our room service menu is 24/7 available.
- Do you have a reservation during the weekend (Saturday and/or Sunday)? In that case it is necessary to make a reservation in advance. This applies to breakfast, lunch and dinner. It is also possible to make a reservation at our reception, this is based on availability.

Opening hours

Breakfast	Monday – Friday	07:00-10:00 h
	Saturday – Sunday	07:00-11:00 h
Lunch	Monday – Sunday	12:00-14:00 h
Dinner	Monday – Sunday	18:00-22:00 h
Drinks	Monday – Sunday	09:00-23:00 h



Hotel room

- The door handle to your room is disinfected.
- The hotel rooms are cleaned extra thoroughly.
- To minimize risk of contamination during your stay, we do not provide standard housekeeping stayover service unless explicitly requested. If you request housekeeping service as a stayover, please mention this at our front desk before 12:00 h.
- We provide new towels and amenities daily upon request.
- To guarantee cleanliness of glasses and cups, we only use disposables.



Hotel facilities

- Our swimming pool and saunas are open daily. A reservation is needed to utilize these facilities.

Opening hours

Monday – Friday	07:00-23:00 h
Saturday – Sunday	08:00-21:00 h

- The hotel gym is temporarily closed due to the policy of the National Institute for Health and the Environment (RIVM).
- Skin Care Promenade is open for treatments. A reservation is needed to utilize this facility.
- Bike rental is based upon availability. We advise to make a reservation in advance. You can also reserve at our front desk.
3 hours € 11.50
Full day € 17.50

Only together we can prevent a further spread of the Coronavirus, while still being able to travel. We thank you for your careful cooperation and wish you a pleasant stay at Apollo Hotels & Leonardo Hotels.

